Menopause Care in Primary Care: Where FPs and GPs Feel the Pressure

A global peer report on rising menopause demand, MRT prescribing confidence, digital information, GSM detection, time pressure, long-term health assessment, and the future architecture of menstrual care.

Fielding: peer review and QA | **4 countries** | **Global peer perspectives**

431
Family physicians (FPs)

611
General practitioners (GPs)

6
Fielding weeks

70.5%
Report time pressure

Coverage: United States, United Kingdom, Canada, Italy, France, Germany. Survey findings are presented as the opinions and clinical judgments reported by participating professionals.

THE CLINICAL QUESTION

As menopause demand rises, where is the greatest pressure appearing in primary care?

The strongest pressure is not a single prescribing decision. It is the combination of rising demand, confidence ambiguity, digital information, system assessment, and limited appointment time. FPs and GPs in this survey are already managing menopause frequently. The next question is how the system can support them without adding more pressure to clinicians.

The responses point toward a shared-care future: primary care remains the front door and often the coordinator, while gynecology or menopause expertise becomes a structured escalation layer rather than the default destination for every patient.

EXECUTIVE SUMMARY

The pattern in one view

The findings show a primary care workforce that is already carrying menopause care at scale. The gap is less about willingness and more about capacity: consultation time, complexity, and the growing information burden around modern menopause treatment.

#1 Theme
Demand is clearly increasing
Nearly three-quarters report higher menopause-related consultation volume, and the strongest pressure is concentrated in short-visit primary care.

#2 Theme
Confidence is broad but conditional
Most respondents can initiate MRT in at least standard cases, but complex cases and long-term follow-up are where confidence drops.

#3 Theme
The risk now includes information saturation
Social media, clinical updates, DTC services, and media coverage are all influencing what patients bring to the visit.

#4 Theme
Shared care fits the pattern
Respondents favor a primary care plus gynecology model rather than moving menopause wholly into either setting.

Reading across the findings: Demand, confidence, and capacity do not move in parallel. Menopause consultations are increasing, but the strongest pressure is not simply prescribing volume. It is the combination of rising demand, digital information, and limited appointment time. Clinicians can initiate MRT in many standard cases, but complex cases and long-term follow-up are where confidence drops. The clearest shared-care model is one where primary care remains the coordinator, primary care is encouraged to bring more menopause, but it is signaling a need for more work in a disjointed care system.

SECTION 01

Menopause demand is rising across routine primary care

CONTEXT

Menopause care has become more visible across public conversation, digital platforms, and clinical practice. Primary care is often the first place this pressure appears. FPs and GPs are often the first clinicians a midlife patient sees.

DATA

38.4% report a dramatic increase and 41.4% a moderate increase in menopause consultations over the past 12 months. 80.5% manage menopause-related concerns daily or weekly.

INSIGHT

This is not a niche workload for most respondents. Menopause has become a recurring primary care demand.

WHAT'S MISSING

More frequent demand increases the need for consistent assessment pathways, clear patient information, and access to specialist support when cases become complex.

The survey also shares why new consultation numbers can underestimate workload. A menopause visit often combines symptoms, prescribing, counseling, and follow-up for issues like sleep, mood, bone health, sleep, mood, and medication review.

The result is a compounding effect: more patients are asking for help, and each of those visits can be longer than "menopause visit" includes has expanded.

The significance of this finding becomes clearer when it is read against the rest of the dataset. The increase is broad rather than confined to a small subset of practices. Nearly three-quarters report higher volume, and the primary care workload. Greater public discussion, digital information, existing treatment conversations, and shorten to consumer services can all increase awareness and prompt patients to seek care earlier in more settings. The pressure therefore may be building before the appointment rather than operating as a stand-alone trigger.

Change in patient demand for menopause-related care over five years

Increased substantially	38.4%
Increased moderately	41.4%
Remained stable	17%
Decreased	3.2%

External factors most strongly driving menopause consultations

Ranked by frequency of mention

Media and social media coverage	74.7%
Direct-to-consumer menopause services	64.9%
Increased awareness among younger women	61.2%

SECTION 02

Digital influence is now part of the clinical encounter

CONTEXT

Patients now arrive with information from social media, media coverage, and digital services before they reach primary care guidance. Those sources can improve awareness, but they also change the starting point of the visit.

DATA

67.5% identify social media and online influencers as the most common source of misinformation. 64.9% point to DTC or booking-driven public audience. 61.2% to awareness, and 44.7% to celebrity or mainstream media.

INSIGHT

The information environment is shaped, professional evidence and consumer narratives are driving demand at the same time.

WHAT'S MISSING

Clinicians may spend part of the consultation validating, correcting, or reframing what patients have already encountered online, creating a new layer of evidence-literacy fatigue.

The survey's separate digital-friction question reinforces this. Unrealistic expectations about reversing aging or cognitive decline lead at 35.4%, while 27.7% identify misinformation, around compounded treatment products as the greatest challenge.

That pattern helps explain why greater patient awareness does not automatically shorten the visit. A more informed patient can create a new discussion, but a more fragmented one can also require more time to correct, contextualize, and rebuild trust.

The significance of this finding becomes clearer when it is read against the rest of the dataset. Demand growth is being driven by both public culture and medical information. The pressure is not simply that patients arrive with questions. It is that conflicting narratives start to scale. Menopause has become a high-visibility health topic across news, social platforms, celebrity advocacy, and digital clinics. Increasing the amount of pre-formed opinion entering the consultation. The pressure therefore may be building before the appointment rather than operating as a stand-alone trigger.

Challenges facilitating optimistic menopausal hormone therapy (menopause) care

Percent of respondents

SECTION 03

MRT confidence is broad, but complex cases still create a referral boundary

CONTEXT

Most respondents in primary care who are a spectrum from routine prescribing to high-complexity referring. Confidence therefore depends on what kind of patient is in front of the clinician.

DATA

59.6% are completely confident initiating and titrating systemic MHT independently, 31.3% are moderately confident, and 9.1% are not confident independently initiating starting therapy, and 9.2% routinely refer menopausal women.

INSIGHT

The majority can manage standard cases, but the distribution shows a meaningful complexity boundary.

WHAT'S MISSING

A system that expands primary care to absorb rising menopause demand also needs a credible route for complex patients and sustainable specialist resources.

The uncertainty question shows why. Perimenopausal bleeding leads at 46.7%, followed by breast cancer history at 28.5%, safety anxiety at 22.8%, and endometrium beyond age 45 at 19.4%. The challenge is spread across several different types of complexity.

Current NICE guidance similarly emphasizes individualized assessment, shared decision-making, and referral when contraindications or uncertainty make management less straightforward.

The significance of this finding becomes clearer when it is read against the rest of the dataset. The dominant problem is not that clinicians lack any confidence in menopause care. It is that confidence is conditional. The most common cases can be managed independently, but the moment risk, complexity, or patient preference, and looks in formulation. The percentage therefore may be inside a broader decision environment rather than operating as a stand-alone trigger.

Approach to identifying genitourinary syndrome of menopause (GSM)

Percent of respondents

SECTION 04

GSM detection is split between proactive and reactive care

CONTEXT

GSM can be highly relevant to quality of life but may not be discovered during a general consultation. Detection therefore depends on whether the clinician encounters the issue.

DATA

46.4% primarily screen for GSM symptoms, 40.4% respond when the patient raises localized symptoms, and 13.4% mainly treat secondary urinary or vulvovaginal issues if it arises.

INSIGHT

Where time is limited, intimate symptoms may remain outside the agenda unless screening is built into the workflow.

WHAT'S MISSING

The matters because patients may normalize dryness, painful sex, or urinary symptoms as part of aging. A routine visit may not create the space for them to be raised.

The significance of this finding becomes clearer when it is read against the rest of the dataset. The dominant problem is not that clinicians lack any confidence in menopause care. It is that confidence is conditional. The most common cases can be managed independently, but the moment risk, complexity, or patient preference, and looks in formulation. The percentage therefore may be inside a broader decision environment rather than operating as a stand-alone trigger.

SECTION 05

Consultation time is the strongest system pressure

CONTEXT

Primary care appointments have a fixed time budget, while menopause care increasingly involves multiple symptoms, prescribing decisions, counseling, and follow-up. Time is one of the system creates the strongest pressure.

DATA

38.7% identify consultation time limits as the top barrier, 24.5% inconsistent guidelines, 22.5% authorization or cost concerns, and 14.4% fragmented specialist referrals.

INSIGHT

Time is the dominant structural ceiling, but it interacts with guidance and access rather than replacing those problems.

WHAT'S MISSING

When the visit is compressed, immediate symptom relief can overshadow preventive assessment or shared-risk communication.

The survey's long-term risk question shows exactly what can be displaced. Cardiovascular/metabolic risk is most often marked as overlooked at 25.5%, bone health at 23.9%, cognitive vulnerability at 20.7%, sexual health at 19.7%, and osteoporosis, obesity or metabolic syndrome at 13.6%.

The significance of this finding becomes clearer when it is read against the rest of the dataset. The broad issue is not supported than GSM visibility depends substantially on whether the clinician encounters the issue. Nearly 1 in 4 of time, dyspareunia, urinary symptoms, and sexual health concerns may be underreported because they are personal, embarrassing, or not volunteered unless the clinician asks. The percentage therefore may be inside a broader decision environment rather than operating as a stand-alone trigger.

Primary systems barrier to comprehensive menopause therapy (menopause) care

Percent of respondents

SECTION 06

Shared care is the preferred future architecture

CONTEXT

A future care model has to reconcile two realities: menopause is becoming more common, and primary care is where most complex cases can become gynecologic or specialist expertise.

DATA

45.0% favor shared care between primary care and gynecology, 31.0% prefer primary care with specialist support, 13.0% favor specialist-led care, and 11.0% prefer a specialist-only model.

INSIGHT

Respondents favor keeping menopause care close to primary care while strengthening specialist connection.

WHAT'S MISSING

A fragmented architecture is a resource rather than a transfer of ownership.

The preference also aligns with the clinician's position in the system. Most respondents see themselves as coordinators independently while benefiting from structured support for contraindications, unusual bleeding, refractory symptoms, or high-risk patients.

The model preferred by the majority is not a referral-first model. It is a shared-care model in which primary care remains the anchor, and follow-up rather than forcing all complexity into one specialist encounter.

The significance of this finding becomes clearer when it is read against the rest of the dataset. The majority can manage standard cases, but complex cases and long-term follow-up are where confidence drops. The clearest shared-care model is one where primary care remains the coordinator, primary care is encouraged to bring more menopause, but it is signaling a need for more work in a disjointed care system.

Most viable future model for menopause care

Percent of respondents

Explore the complete insight. Contribute to what comes next.

MDForLives runs real-healthcare perspectives into research-driven insights that reveal patterns in care, decisions, and lived experience.

Join the MDForLives Panel - Shape the next healthcare insight report

Join the Panel

REGISTER EXTERNAL CONTENT

- NICE. Menopause: identification and management. updated April 2026
- NICE. Menopause Recommendations