Digital Postoperative Monitoring: What Surgeons Need Beyond More Data

Surgeon perspectives on remote follow-up, wearables, recovery apps, account consolidation, alert ownership, workload, and what makes postoperative data actionable after discharge.

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147	6	72.1%	8976297
Clinicians interviewed	Specialty categories represented	Of respondents who have used a digital health app	Words in transcript

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KEY TAKEAWAY

Postoperative care is gaining more digital signals, but surgeons still need a reliable way to turn them into timely action

Postoperative deterioration often begins between clinic visits, when a change in home, a patient becomes short of breath, misses medication, or starts to feel worse than expected. Digital tools can capture those signals earlier, but only if they reach the right clinician at the right moment, with enough context to support a decision.

Moreover, beyond the workflow challenges of alert fatigue and data overload, surgeons have to be trustworthy enough to matter. Instead, they are asking for something more practical: fewer logins, clearer ownership of alerts, and information that arrives when it can still change what happens next.

The NIHR has some very extensive data on digital health technologies having had changes which technologies are already in use, and which are not. Surgeons are also asking for something more practical: fewer logins, clearer ownership of alerts, and information that arrives when it can still change what happens next.

KEYWORDS · REMOTE MONITORING · SURGICAL RECOVERY · PATIENT-REPORTED OUTCOMES · DIGITAL HEALTH · CLINICAL WORKFLOW

CLINICAL RELEVANCE

The evidence base is growing, but the clinical effect depends on the intervention, the operation, and the pathway around the technology

A 2024 NIHR Health Technology Assessment review of remote monitoring in postoperative surgical patients included 27 studies and 10,536 patients. Telemedicine interventions were associated with lower readmissions and emergency department visits, but the review also found that benefits were not consistent across all settings. Effects depended on the type of surgery, the technology used, and how the pathway was organised around it.

More recent research describes similar complexity. A 2025 systematic review of remote wound monitoring reported high patient acceptability and reduced in-person visits, but also highlighted barriers around data overload, clinician workload, and the need for clear escalation pathways. Digital monitoring is not a substitute for clinical judgement; it is a way of changing what clinicians see and when they see it.

Connected devices also introduce operational and safety questions. The US FDA notes that wireless medical devices can create remote access risks, and that manufacturers should address cybersecurity throughout the device lifecycle. For clinicians, that means digital tools must be reliable, secure, and easy to integrate into existing workflows.

External evidence provides context for the direction of travel. the NIHR review findings describe what the streamlined group reports about their experiences.

EXECUTIVE SUMMARY

Six signals that define the gap between collecting postoperative data and making it clinically useful

01

36.5%

Prefer face-to-face consulting

Of clinicians interviewed, nearly five increased opportunity for more than one third of respondents, another 36.7% require duration

02

65.7%

Would trust notifications are the finding really are directive

Surgical alert or service prioritisation summary read-blocking, suggesting that clinicians want to know what the patient needs, not just what is recorded, when and to identify action.

03

57.4%

Viewed follow-up and patient-reported outcomes fluid future rather

Of respondents, more than half that surgery patient concern with recovery reporting made the monitoring pathway, not the physiological measure.

04

46.7%

A digital alert was either triggers patient contact or further assessment

Of respondents, more than a second image process rather data thresholds, not the alert itself.

05

54.2%

Evidence, cost and reimbursement remain the biggest barriers

Of respondents, security, data burden, staffing, adherence, and reimbursement. Among these, showing the case for a system problem.

06

47.7%

Account consolidation would supports or confirms clinical assessment

Of respondents, 47 respondents table in a management strategy, reducing the authority risk of surgical postpartum.

01 · ADOPTION CURVE

Digital postoperative monitoring is expanding, but practices are not moving at the same pace

82.3% report a significant increase in use over the past three years; another 35.7% report a moderate increase

CONTEXT

Postoperative follow-up used to be organised around a recent discharge appointment, a wound review, and a few days of relative calm in between. Connected recovery tools add another layer: structured symptom reporting, remote monitoring, and alerts that can arrive long before the next clinic visit.

WHAT THE DATA SHOWS

Of the 147 clinicians surveyed, 82.3% said they had used digital tools in their postoperative pathways in the past three years, and 35.7% reported a moderate increase in use over the past 12 months. Only 3.4% said their use had declined.

KEY FINDING

Implementation decisions therefore need to separate technology adoption from clinical value. Tools that add alerts without changing ownership, escalation, and workload may create pressure without improving care.

THE IMPACT

The current challenge is not the surgical digital technology is already contributing recommendation and measurement. Recovery apps create a structured record of symptoms, medication adherence, and patient-reported outcomes. Wearables can add objective data on activity, heart rate, and sleep. Remote monitoring platforms can bring those signals into a clinician's workflow.

NEXT 6 MONTHS

That gap may matter for two reasons. If the most valued clinical support is missed complication, but surgical image is one of the few frequently used digital tools. Without clear ownership, alerts can add to workload rather than prioritisation. A structured review assessment more directly to surgical teams.

02 · CLINICAL DECISION-MAKING

Surgeons want the next technology layer to integrate recovery data rather than simply add more screens

67.3% choose a virtual follow-up and patient-reported outcome tracking; 51.4% choose integrated platforms that combine multiple monitoring technologies

CONTEXT

A physiologic threshold can identify risk, but recovery is often experienced through symptoms, function, and confidence. Pain, mobility, appetite, fatigue, and sleep can all matter to both the patient and the clinician managing their care. Surgeons want digital tools to capture those concerns directly, not only through data from wearables.

WHAT THE DATA SHOWS

Virtual follow-up and patient-reported outcome tracking were the most frequently selected priorities, chosen by 67.3% of respondents, followed by integrated platforms at 51.4% and EHR-native dashboards at 38.8%. Standalone smartphone apps were the least popular option, at 22.4%.

THE MEANING

The existing pattern of technologies and integrations above each points to the same underlying need: a clearer view of the patient's recovery. There is a clinical reason for that. Surgeons are not looking for more data in isolation. They are looking for a way to see whether recovery is on track, where it is starting to drift, and when intervention may be needed.

NEXT 6 MONTHS

Integration will be the harder challenge. Connecting a recovery app to a single EHR is relatively straightforward. Connecting multiple wearables, remote monitoring platforms, and EHR systems into a single, reliable view is far more complex. Without that, clinicians may be asked to reconcile several dashboards rather than one.

03 · CLINICAL DECISION-MAKING

The highest-value signals are the ones that could reserve the time to recognition of clinically important deterioration

61.2% report early warning clinical decision support tools for complications; 53.9% select bleeding, cardiovascular, or respiratory deterioration

CONTEXT

Postoperative monitoring is only as effective as what it captures. A heart rate or temperature reading can be useful, but it rarely tells the whole story on its own. Surgeons want digital tools to capture the kinds of data that can help them spot changes that matter, but to avoid drowning the technology in noise.

WHAT THE DATA SHOWS

Physical data and patient-reported outcomes (PROMs) were the most widely selected data types, chosen by 61.2% and 58.5% of respondents respectively. Pain scores (46.3%) and medication adherence (38.8%) were also frequently prioritised. Psychological monitoring at 22.7%.

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04 · FIRST ACTION AFTER ALERT

Most digital alerts begin a triage conversation rather than an automated treatment decision

46.7% most commonly contact the patient or arrange further assessment after a potentially concerning postoperative change is detected

CONTEXT

A digital alert is a signal that something in the patient's recovery needs attention. Surgeons will want to understand how it is triggered, who receives it, and what action it is expected to prompt. Without that clarity, alerts can add to workload rather than support decision-making.

WHAT THE DATA SHOWS

Most clinicians would start by contacting the patient directly (46.7%) or arranging further assessment (31.2%). Only 5.4% would escalate immediately to a senior clinician. Automated responses were rare (1.2%).

THE MEANING

Digital alerts are primarily an a trigger for conversation. This is broadly appropriate for most postoperative concerns, where clinical judgement is needed to interpret the data. But it also means that alerts will only be as useful as the clinician's ability to act on them.

NEXT 6 MONTHS

If monitoring is going to benefit clinicians' resource and time as deliverables as measures patient engagement. If the system focuses on basic numbers rather than clinical relevance, surgeons may quickly stop engaging with it. Alerts should only be sent when a clinician is likely to act on them.

05 · CLINICIAN WORKLOAD

Monitoring responsibility is split almost evenly between surgical teams and dedicated clinical reviewers

43.6% say the operating surgeon or surgical team primarily reviews alerts; 53.4% point to a nursing, CNP, or dedicated MDT role

CONTEXT

Remote monitoring extends the clinical day. A signal may arrive in the evening or at weekends, but it still needs to be seen by someone who can act on it. Without clear ownership, alerts can sit unreviewed or create duplication. Surgeons want to know who is responsible, and when.

WHO CURRENTLY REVIEWS ALERTS

Operating surgeons or surgical teams (type A, 43.6%, closely followed by dedicated clinical reviewers (type B, 53.4%). Only 3.0% reported that alerts were handled by a combination of the two. Type B, 53.4%, nursing/CNP/MDT role. Only 3.0% reported that alerts were handled by a combination of the two.

THE MEANING

There is a clinical reasoning model. That has its appropriate because surgeons have the most context for interpreting a change in a patient's recovery. But it can also add to workload at a busy point in the day. Dedicated clinical reviewers can help manage volume, but may lack the full picture.

NEXT 6 MONTHS

Where a new model is emerging in which monitoring responsibility is shared between clinicians, with the handoff between clinicians and with the operating surgeon defined in advance. Without that, alerts can fall between roles.

06 · WORKLOAD IMPACT

Digital monitoring does not consistently reduce workload; for some teams it creates another layer of work

51.2% report no meaningful workload change; 30.6% report increased workload; and 18.2% report reduced workload

CONTEXT

One promise of remote monitoring is that earlier information can email follow-up and reduce unnecessary clinic visits. In practice, that depends on whether alerts replace existing work or add to it. Surgeons are already managing discharge, telephone calls, dressing reviews, and clinic appointments.

WHAT THE DATA SHOWS

Most clinicians (51.2%) reported no change in workload since introducing digital monitoring. Nearly a third (30.6%) said it had increased, while 18.2% said it had reduced. Among those reporting increased workload, 72.4% cited alert review as the main driver.

THE IMPACT

The workload distribution is almost normal split rather than clearly favourable. That suggests efficiency is not an automatic property of the technology. It can be configured well or poorly, and the difference may matter as much as the decision to adopt it at all.

NEXT 6 MONTHS

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07 · INTEGRATION & FIT

The scaling barrier is a stack of system constraints rather than one missing feature

49.1% cite limited workflow value, or reimbursement, 51.4% cite workflow integration, interoperability, or data-security issues

CONTEXT

Surgeons are not rejecting digital monitoring because they do not see its potential. Many already use some form of remote monitoring, wearable data, or recovery app. The barriers are more practical: whether the tool can be integrated into existing workflows, whether it is worth the effort, and whether the data it produces can be trusted.

WHAT THE DATA SHOWS

The most frequently cited barrier was the lack of integration with existing systems, chosen by 51.4% of respondents. Limited clinical value or reimbursement was also widely selected, at 49.1%. Data security concerns (38.8%) and staff training requirements (34.2%) were also common.

THE MEANING

Integration is the clearest single barrier to scale. Without it, clinicians are left with duplicate systems, manual data entry, and limited confidence in the information they receive. Value is also central. Even if a tool is technically sound, it will struggle to gain traction if it does not clearly improve how clinicians work or how patients are managed.

NEXT 6 MONTHS

Future progress will depend on how well digital tools can be integrated into routine clinical workflows. Vendors that can reduce duplication, support secure data exchange, and demonstrate clear benefit to clinicians and patients are more likely to see sustained adoption.

08 · DATA TO DECISION

Technology-generated data is most often a clinical support layer, not the final decision-maker

47.7% say postoperative technology data mainly supports or confirms clinical assessment; only 12.2% say it frequently leads to management.

CONTEXT

Surgeons are used to combining multiple inputs before acting: symptoms, examination findings, imaging, blood tests, and experience. Digital monitoring tools can add another layer to that process, but they do not always change the decision itself.

WHAT THE DATA SHOWS

Most clinicians (47.7%) said technology-generated data mainly supports or confirms clinical assessment, while 39.1% said it sometimes changes their management. Only 12.2% said it frequently led to a change in management.

THE MEANING

This distribution can look both supportive and evaluative. A monitoring tool may help reassure clinicians when recovery is on track, but it may also help surface concerns earlier than they would otherwise have been noticed. That is potentially valuable. It may also explain why many clinicians are cautious about relying too heavily on digital data alone.

NEXT 6 MONTHS

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EARLY WARNING SIGNS

When surgeons describe the monitoring improvement they want most, the recurring theme is continuous visibility with a human response behind it

The team talked patient-reported outcomes to support to see clinical deterioration, but the most frequently described benefit was earlier detection of problems. Surgeons described wanting to know when a patient is struggling at home, not only when they arrive in clinic.

1. Continuous, half-day monitoring after discharge

Current in-person follow-up misses the first days at home, when complications often begin. Surgeons want wearables, symptom trackers, and vital signs to flag problems before patients arrive in clinic.

2. Automated alerts for clinical teams

Surgeons want digital tools to notify them when patients are deteriorating, not just collect data. Alerts should be specific enough to act on, with clear thresholds for when to escalate.

3. Personal plans and practice follow-up

Surgeons want digital tools to support personalised recovery plans, with clear goals, exercise prompts, and reminders for medication and appointments.

"Virtual triages at an early clinical signal"

Surgeon describing the ideal use of digital monitoring, where alerts help clinicians prioritise patients who need attention first.

"Connected post-discharge follow-up"

Surgeon describing the ideal use of digital monitoring, with clinicians checking in on patients between appointments.

Recovery needs more than vital signs

Surgeons want digital tools to track symptoms, mobility, and confidence, not just physiological data. Pain, fatigue, and patient concerns can be as important as numbers.

Accountability matters more than ever

Surgeons want clear rules for who responds to alerts and when. Without a defined process, digital monitoring can create confusion rather than support.

PEOPLE & PLACES · TOPICS

Frequently asked questions about digital postoperative monitoring and remote surgical follow-up.

What is digital postoperative monitoring?

Digital postoperative monitoring uses connected tools, such as recovery apps, remote patient monitoring platforms, wearables, symptom questionnaires, and images, to collect information about a patient's recovery after surgery. It can help clinicians identify problems earlier than they might through clinic visits alone.

How does remote patient monitoring work after surgery?

Remote monitoring can collect data on symptoms, medication adherence, vital signs, and wound healing between clinic appointments. Some systems send alerts to clinicians when readings fall outside agreed thresholds, while others support routine check-ins and patient-reported outcomes.

What preparation is needed before an remote monitoring tool is introduced?

Depending on the technology and pathway, remote monitoring may take a basic level of training, assessment of clinical risk, and clear guidance on how alerts will be reviewed and acted on.

Can digital monitoring replace in-person postoperative follow-up?

Digital monitoring can reduce the need for some in-person follow-up, but it is not a like-for-like replacement. It is best used to support, rather than automatically replace, clinical judgement and examination.

What is digital wound monitoring?

Digital wound monitoring uses photography, automated system reporting, or wearable sensors to assess how a wound is healing after surgery. It can help clinicians spot signs of infection or delayed healing earlier than routine dressing changes alone.

What tools make use of remote monitoring after surgery?

Common tools include recovery apps, remote patient monitoring platforms, wearable devices, wound monitoring systems, and digital record consolidation tools that bring information from several sources into one place.

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CLINICAL PERSPECTIVE

Digital postoperative monitoring becomes clinically useful when the signal, the reviewer, and the next action are designed as one pathway

The survey captures a cognitive load that is already heavily layered towards follow-up. Most respondents report at least some increase in digital postoperative monitoring over the past three years, but the main barrier is not access to data. It is whether that data can be turned into timely, trusted action. Surgeons are not looking for more information in isolation. They are looking for a way to see whether recovery is on track, where it is starting to drift, and when intervention may be needed.

Yet the findings also show why more technology does not automatically produce a safer or more efficient pathway. Alerts usually start a patient contact or further assessment rather than triggering an automated response, which means they can add to workload as easily as they can reduce it. Surgeons want digital tools to support decision-making, but they are cautious about systems that create duplication, blur ownership, or add to the burden of data review.

The strongest signal is the demand for integration. Surgeons want recovery data brought together in a way that supports clinical judgement, not scattered across multiple dashboards. Wearable data, patient-reported outcomes, and EHR information are most valuable when they can be reviewed together, with clear ownership of alerts and escalation routes. For a clinician, a pathway can feel more work.

Prioritise the secondary signal.
Focus monitoring on postoperative changes where earlier detection can change management, not on avoidance.

Reduce the work created by monitoring.
Alerts should only be sent when a clinician is likely to act on them, and digital clinicians require on clearly and to existing follow-up.

Make clinical ownership visible.
Define who reviews alerts, when they are reviewed, and how responsibility is handed over between clinicians.

Build one view of recovery.
Bring wearable data, patient-reported outcomes, wound information, and vital signs, and clinical decisions together on the clinician team, centred, not isolated data points.

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